



# RELEASE NOTES

June 2018

Mobile application version

iOS 2.2.0

Android 2.1.0

# TABLE OF CONTENTS

Summary.....	3
Support for using Freja eID on multiple devices.....	4
GDPR information available on My Pages.....	7
iPhone X Face ID support.....	8
Improvements in the vetting process.....	9

## Copyright statement

The specifications and information regarding the product in this manual are subject to change without prior notice. All statements, information, and recommendations in this manual are believed to be accurate but are presented without warranty of any kind, expressed or implied. Users must take full responsibility for their use of any products.

## Freja eID Release notes

© Verisec Freja eID 2018. All rights reserved.

# Freja eID Release Notes

---

These Release Notes describe all the changes made to the Freja eID systems from the previous release. They include:

- changes in the Freja eID mobile application from version 2.1.0 to 2.2.0 for iOS and from 2.0.0 to 2.1.0 for Android
- changes on the My Pages web portal

## Summary

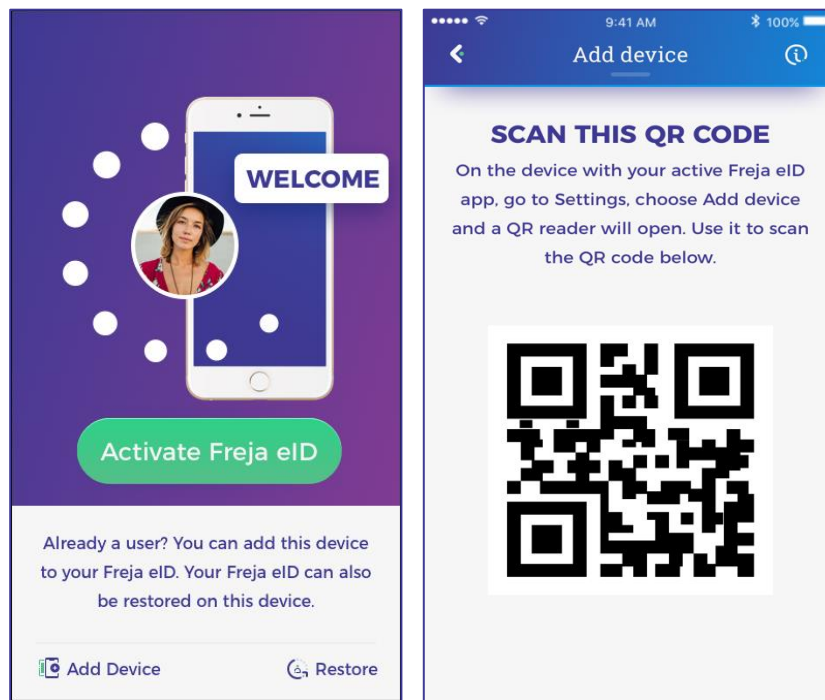
- **Support for using Freja eID on multiple devices** – Users are now offered more control and flexibility in managing their digital identity by being able to connect up to three devices to their Freja eID account.
- **GDPR information available on My Pages** – My Pages web portal in conjunction with Freja eID official website now provide users with the information about their rights and how Freja eID processes their personal data.
- **iPhone X Face ID support**– Users with iPhone X will be able to use facial recognition to confirm actions in Freja eID.
- **Improvements in the vetting process** – We've improved the user experience when it comes to vetting process – a new screen has been implemented with clearer instructions on how to perform ID vetting in order to complete the upgrade to Freja eID+.

# Support for using Freja eID on multiple devices

In order to provide users with more flexibility and freedom in using their Freja eID, they may now connect it to up to three mobile devices. The process of adding an additional device is simple and very similar to the process of activating Freja eID on the basic level.

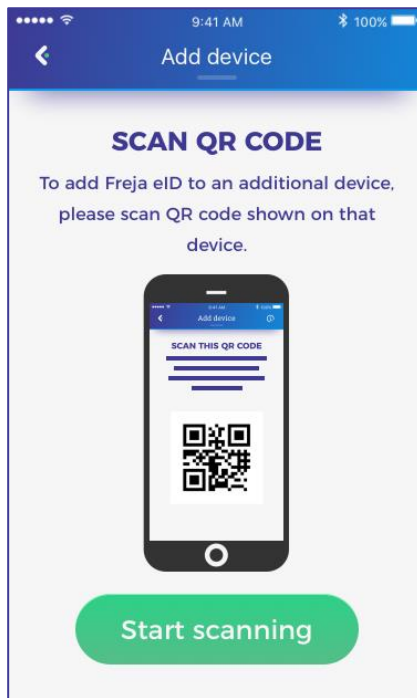
## Procedure

Once users have installed the Freja eID app on their new device and started it for the first time, they need to select 'Add Device' from the onboarding screen.

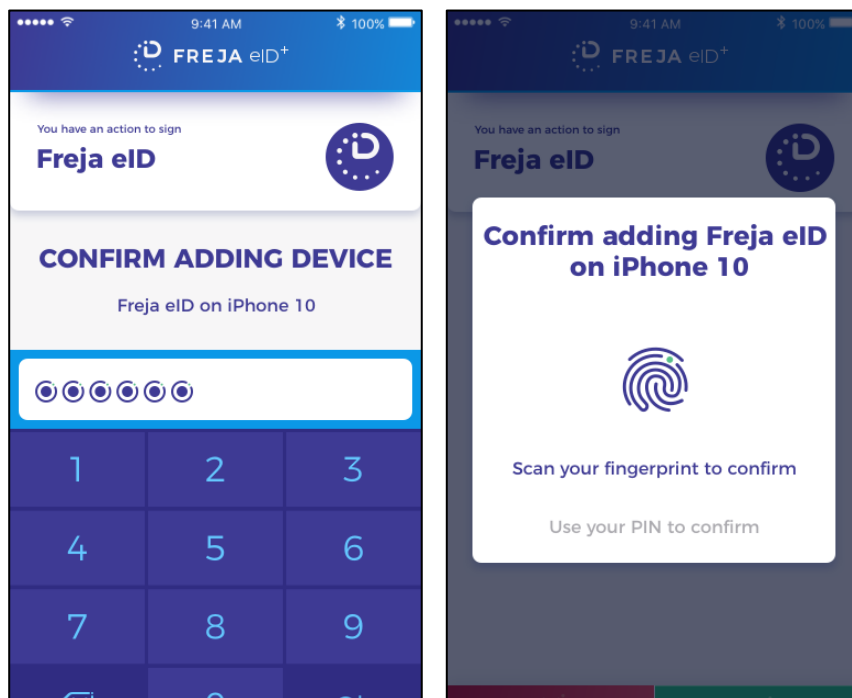


On the next screen, they will then receive a QR code and instructions on how to add a new device to their Freja eID. The steps are the following:

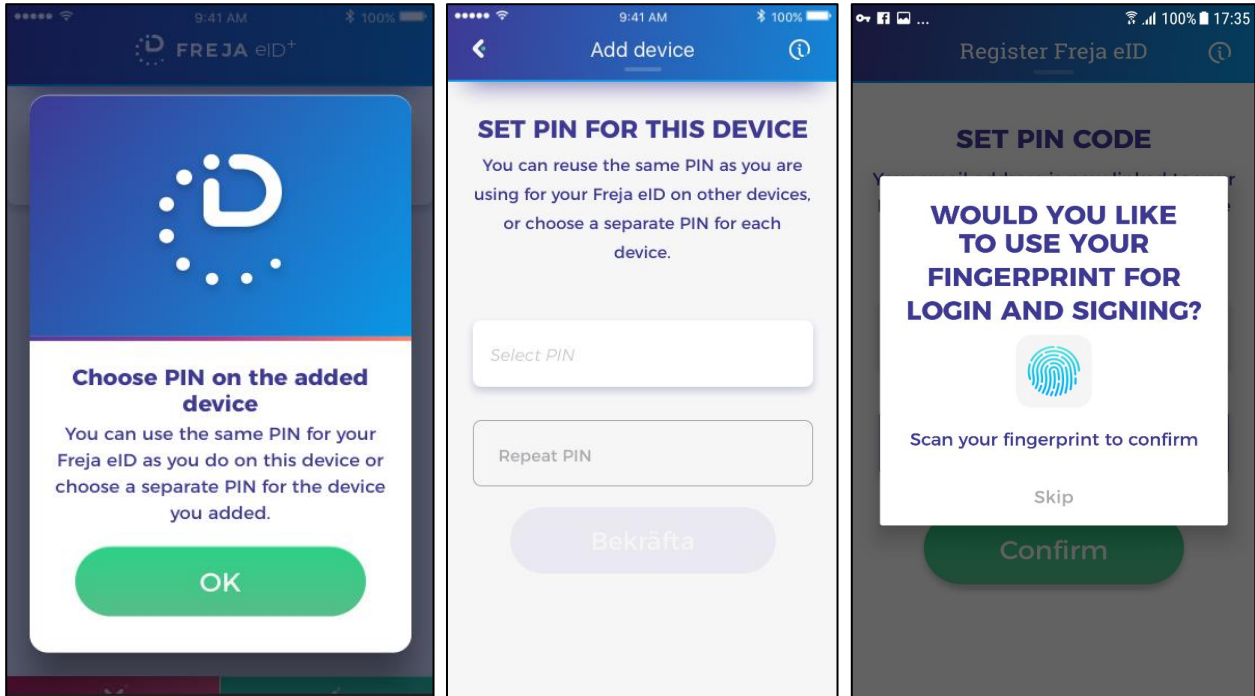
1. Users need to go to the 'Settings' page on the device on which they already have Freja eID activated and then select 'Add device';
2. This will open a QR code scanner on that device which users should use to scan the QR code on the device they're adding;



3. After scanning the QR code, users are prompted to confirm (via PIN or fingerprint) on their existing device that they wish to add a new one;



4. After confirming, users now need to set the PIN for their new device. It can be the same as the one on their existing device or a completely different one. Additionally, they can use their fingerprint if the device supports it.



After Freja eID is enabled on more than one device, users will only be able to use Freja eID on one device at a time. This means that whenever they launch Freja eID on one device, the session on the other one(s) will be terminated.

Currently, if for whatever reason users wish to remove a certain device from Freja eID, they may do so by deleting the Freja eID application manually from that device. Later on, users will be able to remove a device from My Pages. This action will need to be confirmed by the user in Freja eID on one of the other devices connected to Freja eID.

If users upgrade from Basic to Freja eID+ after they have already connected additional device(s), for security reasons, Freja eID will cease to work on all connected devices except the one they used for the upgrade. Users will need to add again all other devices with the help of that device.

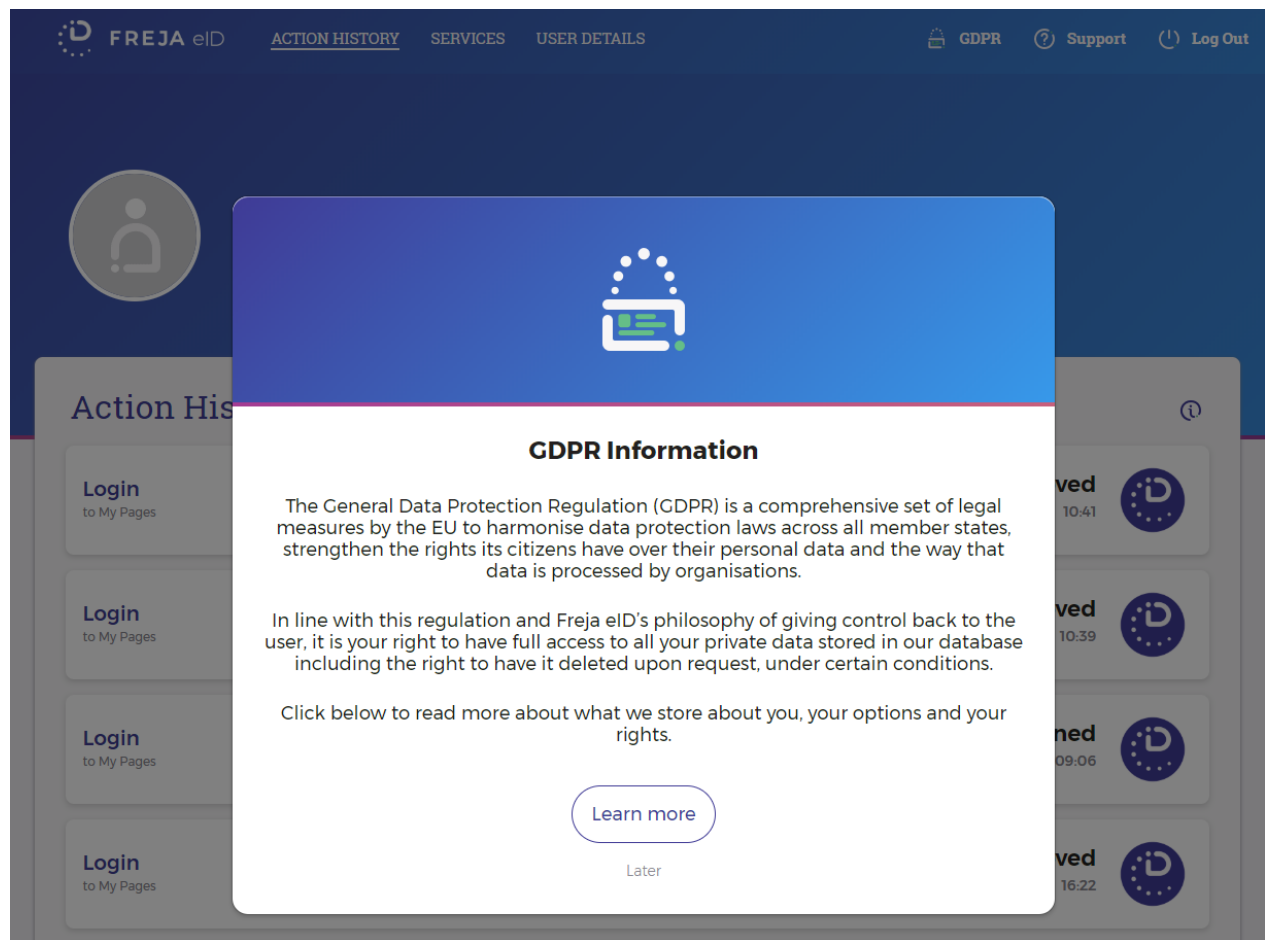
# GDPR information available on My Pages

The General Data Protection Regulation (GDPR) has come into effect on the 25 May 2018. In line with that and our general philosophy to bring the control back to users, Freja eID has added information related to this regulation on My Pages and on our official website [www.frejeeid.com](http://www.frejeeid.com).

When users log in to My Pages, they can now click on a GDPR button in the upper right menu and read some basic information about GDPR and their rights when it comes to usage and storage of their personal data in Freja eID. The user is then directed to the Freja eID website, where they can learn more about how GDPR affects them and how they can realise their rights.

Swedish: <https://frejaeid.com/gdpr/>

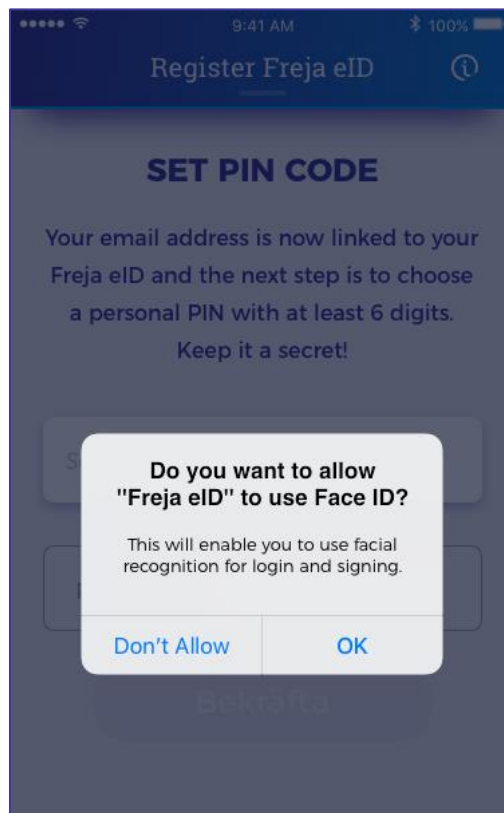
English: <https://frejaeid.com/en/gdpr/>



## iPhone X Face ID support

Apple has recently released a new model of iPhone – the iPhone X – where they have presented a new way of biometric authentication intended to succeed Touch ID, a fingerprint-based system. Touch ID has been removed from the iPhone X and replaced with Face ID – the facial recognition system.

Freja eID app has added support for Face ID for our iPhone X users. Face ID can be enabled during the basic registration process, after the PIN set up, but also from the Settings menu. The precondition is, of course, that the Face ID is enabled on the phone's OS and that the user has already registered their face. Face ID can be used instead of the PIN for logging in and signing.





## Improvements in the vetting process

Freja eID comes with two levels of identity assurance – basic level and Freja eID+. To register on the basic level, the user only needs to confirm an email address and set a PIN. All the services connected to Freja eID which require this level of identity assurance then become available for the user and are visible on My Pages. Some services, however, require a higher level of identity assurance and to access them, the user needs to upgrade to Freja eID+.

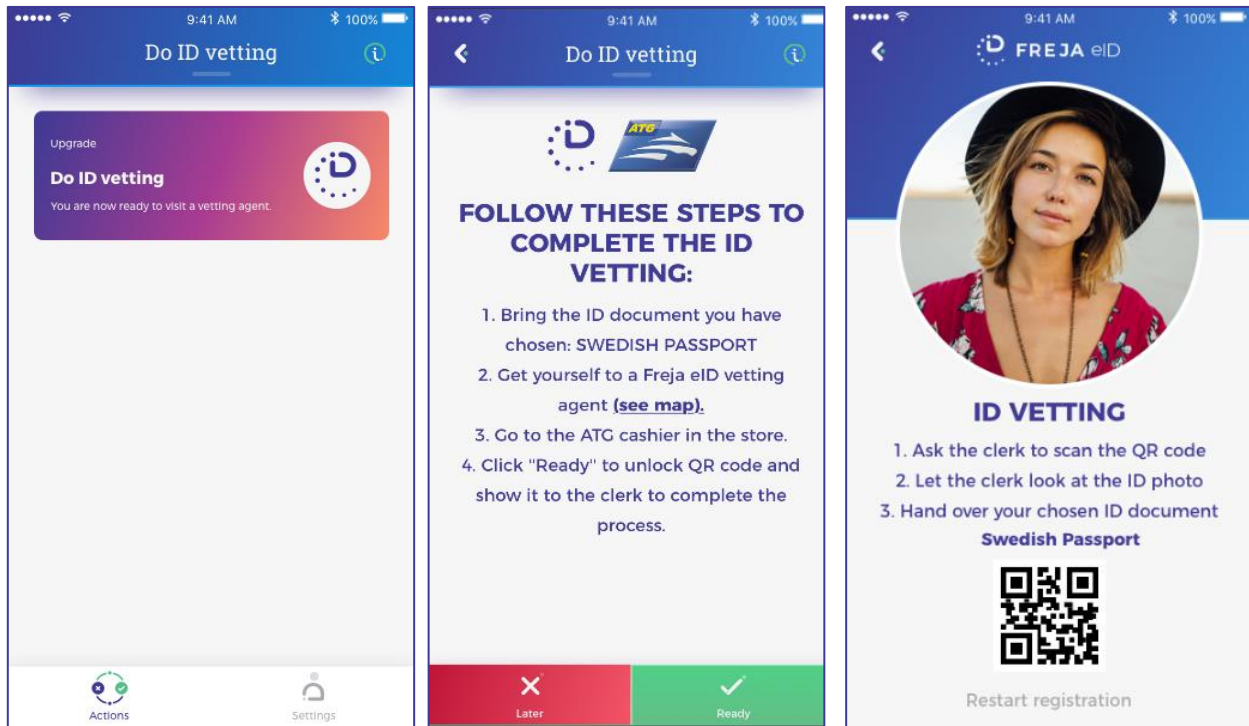
To upgrade to Freja eID+, the user needs to provide information from a valid ID document, such as personal identity number, ID document serial number and expiry date, as well as to take an ID photo with the app. Once the ID document is checked, the user then needs to physically vet their identity with a Freja eID vetting agent to finalise the upgrade. This means that the user needs to visit a Freja eID vetting agent at one of the available locations (visible on the map or in the list inside the app) and identify themselves by showing the chosen ID document and the QR code from the app to the clerk.

Currently, we provide this level of identity assurance only to our users in Sweden, together with our vetting partner, ATG, and their nation-wide network of over 2000 stores.

We are constantly working on improving the user experience when it comes to the registration, and especially the vetting process. In the new version of the app, we have improved the way we display the vetting information to the user.

### [Procedure](#)

When the user's ID document is checked, the user is prompted to proceed with the vetting. When they tap on "Do ID vetting" action in their action list, a new, more user-friendly screen and with more clear content, will instruct them what to do next. The screen provides the access to the map of vetting agent locations throughout Sweden.



---

## Any questions?

If you have any questions regarding this release, please get in touch with your contact at Verisec or send an email to [partnersupport@frejaeid.com](mailto:partnersupport@frejaeid.com). You can also find more useful information about Freja eID on our website [www.frejaeid.com](http://www.frejaeid.com).