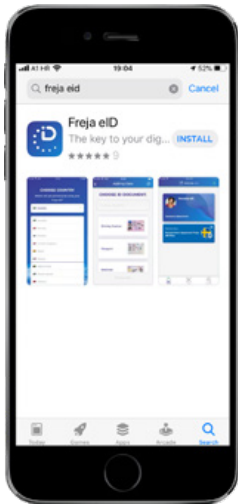


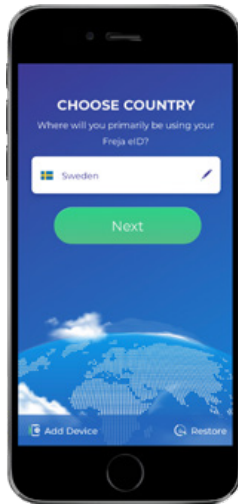
Step by step:

THIS IS HOW TO GET FREJA eID+



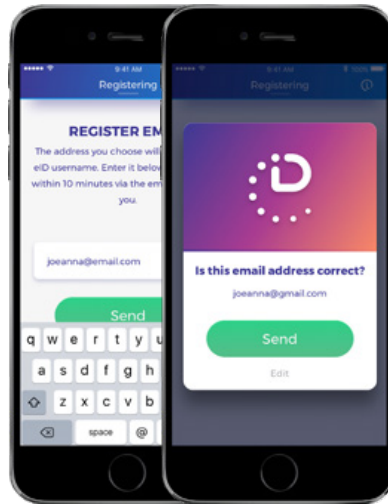
1

Download the **Freja eID app** from Google Play or App Store.



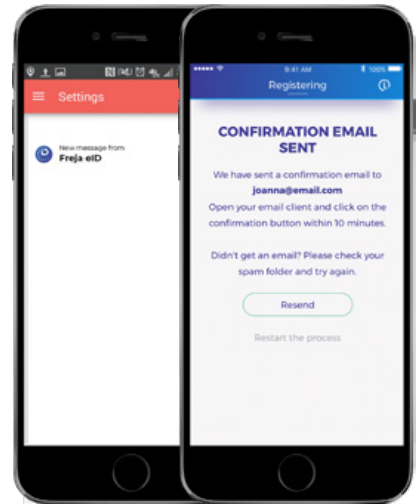
2

Choose **Sweden** as your country.



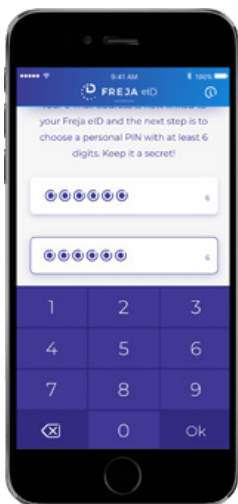
3

Register your **e-mail address.**



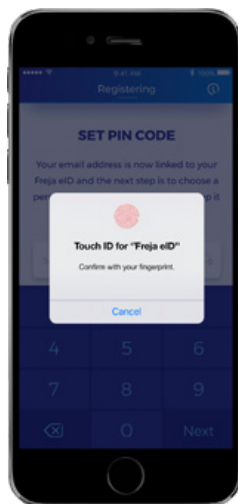
4

Confirm your registration via your inbox within **ten minutes.**
(If you do not have your email connected to your mobile, make sure to have the computer nearby.)



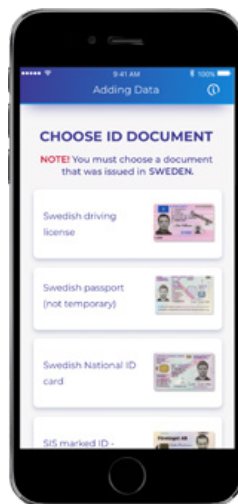
5

Create your personal **PIN code.**



6

Activate **fingerprint** or **face recognition.** (Optional)



7

In the app, select the **ID document** you want to verify your identity with.



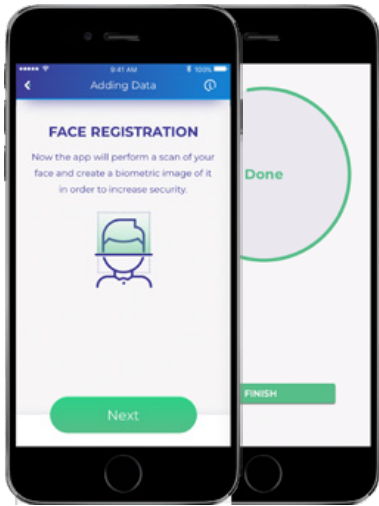
8

Scan the ID document you selected.



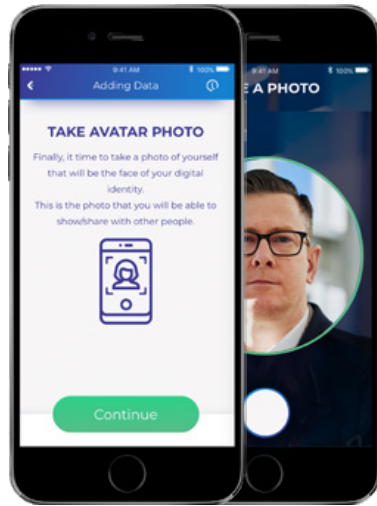
9

Correct any incorrectly scanned information before confirming.



10

Now let the app **scan your face** and create a biometric image of it.



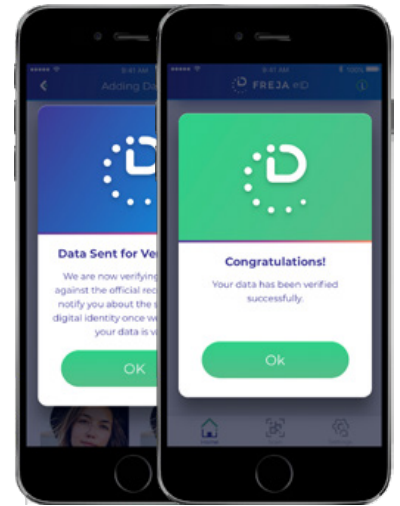
11

Then you **take a photo** of your face. This headshot will serve as your ID photo in the app when you show or share your identity.



12

When you're happy with your **ID photo**, confirm!



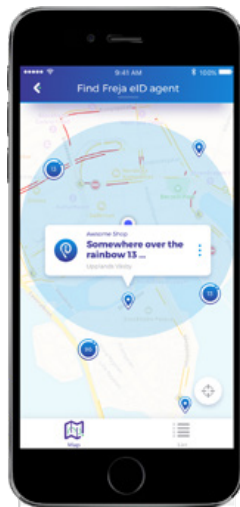
13

Your data is sent to **Freja eID's security center** where our staff checks the ID document, confirms the validity against official records and compares the images. We also check your registered address against the **SPAR-database** which is updated each day with data from the Swedish Population Register. Our security center checks the data on weekdays **8 – 22** and you receive a message when everything is approved. If all controls go through, everything is ready in just a few minutes.



14

The upgrade to **Freja eID+** requires that you do a physical ID control at any of our 2000 authorized Freja eID-agents in Sweden. You must bring the same ID document that you previously scanned to the ATG-desk at the authorized agent.



15

The Freja eID app shows you a list of **authorized agents** near you, including a map.



16

Open the **QR code** needed for the physical ID control using your PIN, fingerprint or facial recognition.



17

Ask the clerk to scan the QR code in your device with an **ATG scanner** and show the clerk your ID document.



18

Within 3 hours the control for the issuance of your Freja eID+ is ready and your eID activated.